

Effective **teamworking** during a crisis



8 key principles for quickly and effectively building new teams

1. **Teamworking competencies** – Focus on teamwork as much as (if not more than) technical training.
2. **Compassionate support** – Encourage kindness and compassion for each other: checking in, listening, understanding, empathising and helping.
3. **Purpose and priorities** – Agree a clear statement of the purpose of the team's work that is repeatedly reaffirmed, and 3/4 clear, shared objectives.
4. **Roles** – Ensure everyone is clear about their role in the team and each other's roles.
5. **Inter-professional respect** – Minimise hierarchy and boundaries between professionals.
6. **Review** – Set aside regular time to plan and review (at least daily in critical care) and regularly review what is communicated, by whom and how.
7. **Trust** – Have faith in each other's integrity and competence, and trust other team members to perform at their best.
8. **Cooperation** – Cooperate with and support other teams in this crisis and acknowledge the shared, collective responsibility.